

How to view a copy of a member dental identification (ID) card

What happens if a new Humana member needs to pick up a prescription or visit the dentist's office and hasn't yet received a member ID card?

Members will have access to view and print their dental ID cards via the website or mobile app within 10 working days of enrollment.

Here's how:

- Go to Humana.com and log in/register for MyHumana
- Click "Access ID Card" under **Related Links** in the lower right of your MyHumana home page.
- A new window will appear with links to the ID Card or Proof of Coverage.
- Print if desired.

If your company contact hasn't received a group number and/or an employee is not yet "active" in Humana's system, the employee should inform the provider about the change in carriers, and ask to delay billing. An employee who is required to pay for services up-front can submit a detailed receipt from the provider to Humana for possible coverage consideration. Call Customer Care at 1-866-4ASSIST (1-866-427-7478) for more information.

The screenshot shows the MyHumana website interface. At the top, there's a navigation bar with links for Member Support, Español, Account & Settings, and Sign out. Below that, a welcome message for 'Emily' is displayed, along with her Silver status and 4,950 Vitality Points. A 'Communication Center' button is visible. The main content area is titled 'Coverage & claims' and features a 'Humana Vitality' logo. A dropdown menu shows 'Humana Inc. - POINT OF SERVICE(POS)' with a 'Go' button. The 'Medical plan summary' section is highlighted, showing a table with columns for Plan type, Subscriber, Member ID #, Group ID #, Start date, and End date. Below this, there are sections for 'Recent claims' and 'Medical plan deductible'. The 'Related links' section at the bottom right has a red circle around the 'Access your ID card' link. Other links include 'Download My Data', 'Cost comparison tools', and 'Find a doctor'. The footer contains the Humana logo, a 'Contact us' link, and a 'MyHumana Tutorial' link.

Plan type	Subscriber	Member ID #	Group ID #	Start date	End date
Medical (POINT OF SERVICE (POS))	EMILY A BROWN	123456789-01	123456	Jul 01, 2014	Jun 30, 2015